



ChristiAne Mason  
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August 31, 2012

**Via Email and U.S. Mail**

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

Re: DG 11-040 Granite State Electric Company  
EnergyNorth Natural Gas, Inc.  
National Grid  
Performance Report - July 31, 2012



Dear Ms. Howland:

The Settlement Agreement relating to the acquisition of Granite State Electric Company and EnergyNorth Natural Gas, Inc. (the Companies) by Liberty Energy Utilities (New Hampshire) Corp. approved by the Commission in its Order No. 25,370 ("Settlement Agreement") requires National Grid and the Companies to submit Performance Reports to the Executive Director. Reference Settlement Agreement at V.E.3.c.i at 35 (customer service) and ii (safety) which reference attachments N and O.

Consistent with the Settlement Agreement, on behalf of National Grid and the Companies, I enclose the Performance Report for the period ending July 31, 2012.

Sincerely,

A handwritten signature in dark ink, appearing to read "ChristiAne G. Mason". The signature is fluid and cursive, with the first name being the most prominent.

ChristiAne G. Mason

cc: Victor Del Vecchio  
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